



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NK

C A No. Applied For  
Complaint No. 52/2023

**In the matter of:**

Subhash Chand & Khempal Singh .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

**Appearance:**

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

**ORDER**

Date of Hearing: 28<sup>th</sup> March, 2023

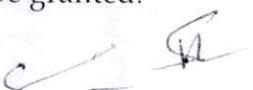
Date of Order: 03<sup>rd</sup> April, 2023

**Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)**

1. The complainant in his complaint submitted that he is user of electricity through CA No. 100040250 installed at 614, Mohalla Mantola, Shora Kothi, Pahar Ganj, New Delhi-110055 and his meter was changed on 23.08.2022 and upon lab testing the meter was found faulty, but respondent has not corrected the bill amount for the defective period. Therefore, complainant's application for bill revision for the period April 2022 to August 2022 may be granted.

Attested True Copy

  
Secretary  
CGRF (BYPL)







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2. OP in its reply briefly stated that the connection involved against CA No. 100040250 registered in the name of Subhash Chand is a commercial connection for 16 KW load. Regarding bill for the period of April 2022 to August 2022 the same has been done on the basis of actual downloaded reading. During this period high MDI was captured which further proves that the usage of electricity during this period was very high. On the complaint of complainant the meter was tested on 27.07.2022 and it was found that meter display was not working; the meter was replaced with new meter on 23.08.2022 and sent to lab. The lab test report concluded that the meter accuracy is within limits and final reading was also noted on the date of meter removal. Thus, the bill of the complainant was raised on the basis of actual downloaded reading, which is correct and payable by the complainant.
3. Case was put up for hearing on 28.02.2023, 16.03.2023 and 28.03.2023, when on all the three consecutive hearings none was present on behalf of the complainant. The complaint of the complainant was dismissed.
4. In the facts and circumstances it seems that complainant is no longer interested in pursuing his matter in the Forum. Accordingly, the present complaint is disposed off as dismissed in default.
5. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.

(P K SINGH)  
CHAIRMAN

(S.R. KHAN)  
MEMBER-TECH

(NISHAT AHMAD ALVI)  
MEMBER-CRM

Attested True Copy  
Secretary  
CGRF (BYPL)

(P.K.AGRAWAL)  
MEMBER-LEGAL

(H.S. SOHAL)  
MEMBER